

**CORPORATE POLICY OVERVIEW AND SCRUTINY  
COMMITTEE**

**Thursday, 1st July, 2010**

**10.00 am**

**Darent Room, Sessions House, County Hall,  
Maidstone**







## AGENDA

### CORPORATE POLICY OVERVIEW AND SCRUTINY COMMITTEE

**Thursday, 1 July 2010 at 10.00 am**  
**Darent Room, Sessions House, County**  
**Hall, Maidstone**

Ask for: **Denise Fitch**  
Telephone: **01622 694269**

*Tea/Coffee will be available 15 minutes before the meeting*

#### **Membership (12)**

Conservative (11): Mr E E C Hotson (Chairman), Mr R W Bayford, Mr D L Brazier, Mr J R Bullock, MBE, Mr R B Burgess, Mr B R Cope, Mr R Frayne, Mrs J Law, Mr R J Parry, Mr J E Scholes and Mr M V Snelling

Liberal Democrat (1): Mrs T Dean (Vice-Chairman)

#### **UNRESTRICTED ITEMS**

*(During these items the meeting is likely to be open to the public)*

#### **Item No**

##### **A. COMMITTEE BUSINESS**

- A1 Substitutes
- A2 Declaration of Interests by Members in items on the Agenda for this meeting.
- A3 Minutes (Pages 1 - 6)
- A4 Dates of meetings in 2011

The Committee is asked to note the following dates for its meetings in 2011

Thurs, 13 January 2011  
Thurs, 31 March 2011  
Wed, 6 July 2011  
Thurs, 22 September 2011  
Thurs, 3 November 2011

All meetings will start at 10.00am at County Hall and may run into the afternoon if the weight of business dictates.

##### **B. ITEMS FOR CONSIDERATION**

- B1 Chief Executive's Department Financial Outturn and Unit Operating Plan Outturn for 2009/10 (Pages 7 - 72)

- B2 WorkPlace Transformation (formerly Better WorkPlaces) Update (Pages 73 - 78)
- B3 Report on Contact Centre (Consumer Direct South East) (Pages 79 - 86)
- B4 A Comprehensive Engagement Strategy for Kent County Council (Pages 87 - 98)
- B5 Sustainability and Climate Change Update (Pages 99 - 104)
- B6 Information Systems Deployment (Pages 105 - 118)

**C. SELECT COMMITTEE WORK**

- C1 Select Committees - update (Pages 119 - 142)

**EXEMPT ITEMS**

*(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)*

Peter Sass  
Head of Democratic Services and Local Leadership  
(01622) 694002

**Monday, 28 June 2010**

*Please note that any background documents referred to in the accompanying papers maybe inspected by arrangement with the officer responsible for preparing the relevant report.*